MTPlants Okta Migration - Sign-in Overview

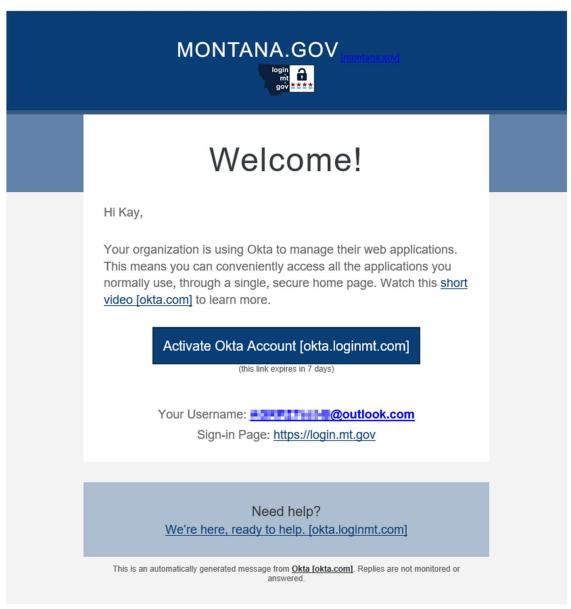
This information is specific to the experience an "existing" customer will have following having been migrated from ePass to Okta. A NEW MTPlants user, will create their own Okta account, answering similar questions, though, the Welcome email captured below will only apply to a user who had been migrated from ePass (users that existed in the system prior to 5/13/22).

On 5/13/22, ePass users were migrated into the new Okta system, and will have received an email similar to the one below.

From: Okta <<u>noreply@okta.com</u>>
Sent: Friday, May 13, 2022 9:17 AM
To: @outlook.com <

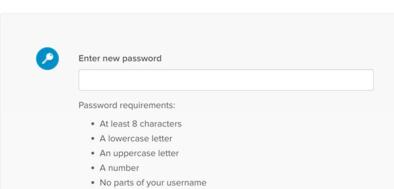
To: @outlook.com < @outlook.com>

Subject: Welcome to Okta!



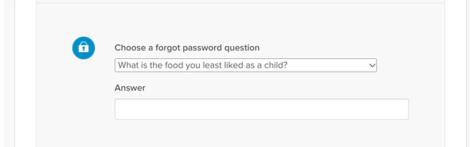
Once the user clicks on the button in the email "Activate Okta Account (okta.loginmt.com)", it will open a web page, presenting the following:

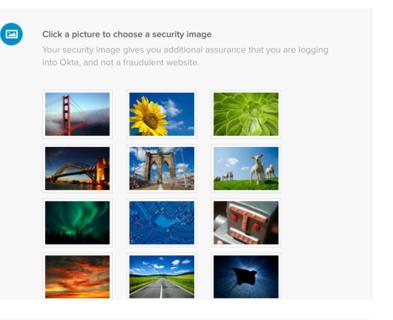
Welcome to mtgov, Kay! Create your mtgov account



• Your password cannot be any of your last 4 passwords

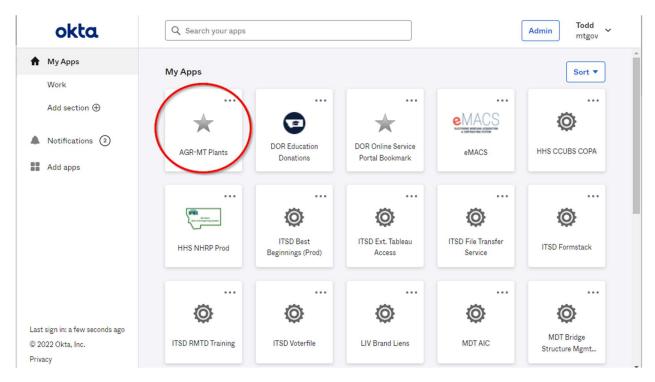
Repeat new password





Create My Account

Once the customer has entered their information and clicks on "Create My Account", it will present the Okta page, showing applications available to Okta users (similar to ePass, but will present the applications as tiles, instead of links).

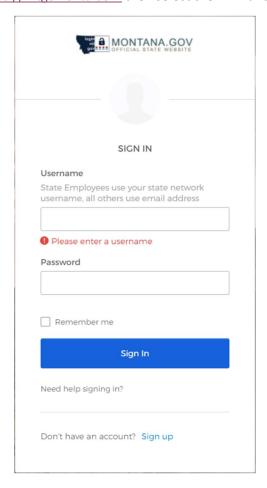


The customer will then click on the "AGR-MT Plants" application tile, which will bring them here:



Once a user has an established Okta account, similar to ePass, they can access MTPlants in two ways....

1.) Log into Okta first using: https://mtgov.okta.com then select the MTPlants application tile



OR

2.) Go directly to mtplants.mt.gov.

